

Perth College UHI Student Charter

Session 2010/2011

At Perth College UHI we aim to offer all our students an excellent experience of learning and College life. This Charter details what you, as a student, can expect while you study with us, and what your responsibilities are as a member of our College community.

As a Perth College UHI student you can expect:

- A prompt, efficient and fair response when we deal with any enquiry you might make.
- A comprehensive Induction Programme that introduces you to the College and your course, and that aims to help you quickly settle into college life.
- An excellent learning experience that involves a range of teaching and learning methods, quality learning resources, effective feedback on assessments and progress and which supports success and achievement.
- Access to a wide range of catering facilities, library and ICT resources, and other amenities and services to support your learning and overall experience of the College.
- Appropriate and effective advice and support if you have a disability or additional support need.
- A range of impartial information, advice, guidance and support services covering education, careers, employability, student funding, personal well-being and mental-health.
- A range of information documents and resources including a Student Diary outlining services and support available within the College, and a Course Handbook which provides information about the content, delivery, and management of your course, and details the assessments you will be required to complete.
- A range of opportunities to comment on your course and your experience of the College as a whole, and to contribute to on-going decision making and development planning within the College.
- A prompt and thorough investigation of any complaint you might make and a conclusion within a reasonable time.
- An environment in which good relations between all people, regardless of race, gender, religion or belief, sexual orientation, disability or age, is promoted and in which diversity is recognised and valued.

As a Perth College UHI student it is your responsibility to:

- Commit fully to your course of study, and put your best efforts into all of your work.
- Take personal responsibility for your own learning and success.
- Attend all of your classes and always arrive on time.

- Comply with all college and course requirements, including meeting deadlines for the completion of work.
- Treat all other students and members of the College staff with respect and courtesy.
- Conduct yourself responsibly as part of the College community.
- Follow the Student Disciplinary Code.
- Respect the College buildings and environment.
- Never drop litter or deliberately damage any College property.
- Comply with the College's Smoke-Free Campus policy and never smoke anywhere within the campus beyond the designated "stub-out points".
- Follow our Health and Safety rules at all times and wherever you are on the campus.